

Welcome to ScriptureTherapy.com the website on which this policy is hosted is owned and managed by Scripture Therapy Ltd.

This privacy notice describes how Scripture Therapy Ltd collect, use, disclose, transfer, store, retain or otherwise process your information, whether provided through the website, or acquired directly by any other means, and will be dealt with in accordance with the Law.

By continuing to browse and use this website you are accepting the terms and conditions of use, which govern Scripture Therapy Ltd's relationship with you.

INTERPRETATION

Whenever "We", "Our" or "Us" is used in this Policy it is referring to your relationship with and an obligation or right, with Scripture Therapy Ltd.

"Personal Data" is any information about a living individual, which allows them to be identified, such as a name or email address that can identify them alone or in conjunction with other information.

DATA PROTECTION LAW

This policy explains how we comply with laws and regulations and the General Data Protection Regulation (GDPR) as well as the Privacy & Electronic Communications Regulations 2003 relating to electronic communications.

Scripture Therapy Ltd will manage content on the website acquired from or relating to such persons accessing the website for any purpose, without limitation and will be dealt with in accordance with this Policy and the Law. Such information will be kept confidential and only be provided to third parties, who assist us, provide goods or services requested by such persons, or with their prior consent.

We will adhere to the Principles of Data Protection as detailed in GDPR. Your information will be processed lawfully, fairly and in a transparent manner; collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed; accurate and, where necessary, kept up to date; kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage using appropriate technical or organisational measures.

SCOPE OF THE POLICY

By providing Personal Data, including by use of this website, you agree to allow us to contact you, including by mail, email, telephone or SMS text message, in connection with your purchase or on the basis of the consents you have given.

Modifying Your Preferences

If at any point you would like to change your preferences and you do not wish to receive further communication from Scripture Therapy Ltd or you wish to change the way you receive any communication, kindly follow the procedure under the section Your Rights as stated below.

If you disagree with any part of this policy, please do not provide Personal Data to us and do not use the website.

HOW PERSONAL INFORMATION IS COLLECTED

Personal Data is collected each time you visit the website (see the Cookies Policy); when you provide your contact details; when you provide credit or debit card details from purchasing books through the website; through contacting us by email, text, letter or telephone; or from accessing our social media platforms or by granting Scripture Therapy Ltd permission to contact you.

TYPES OF INFORMATION COLLECTED

Personal Information

The types of personal information collected by us include personal details such as your title, and name; contact details such as postal address, post code, email, mobile and telephone numbers; financial information such as your bank, debit or credit card details; records of visits to our website to enable Scripture Therapy Ltd improve its effectiveness and better promote its products.

HOW WE USE YOUR INFORMATION

We collect information about you in order to process payment, deliver the products you have purchased via Scripture Therapy Ltd's website and provide information about our services and product range. Your personal information will be dealt with in accordance with the Law. It is never sold, nor given away. It is only shared with others where you have given consent or where it is permitted or required either contractually or legally. We will not use your personal information for any other purpose without first seeking your consent, unless authorised or required by law.

Generally, uses of your personal information may include keeping you informed with Scripture Therapy Ltd's products and news updates; to answer an inquiry or request for further information or complaint about us, our services, or products; to provide products as requested; to carry out analysis and market research and improve our website and communications; to assist us in providing new products; to aid us in management and administrative purposes such as accounting, credit/debit card payments, anti-fraud measures, maintenance and development.

Legal Basis for Using Your Personal Information

We will only process your personal information where we have a legal basis to do so. The legal basis will depend on the reason or reasons we collected and need to use your information. Under the Law in almost all cases the legal basis will be: to fulfil any contractual relationship we have with you in relation to provision of products; because you have consented to Scripture Therapy Ltd using your information for a particular purpose; because we need to use your personal information to comply with a legal obligation, such as protection and welfare of individuals; where you have given consent for us to contact you by email, phone or SMS, to send you information and marketing communications.

DATA STORAGE AND WHO SEES YOUR INFORMATION

Information you provide electronically, including through this website, may be held on Scripture Therapy Ltd computers and subject to compliance with our data management policies and procedures, and in compliance with the above Data Protection Principles. Information may be accessed, used and stored by Scripture Therapy Ltd under a duty of confidentiality for the purpose of development, maintenance and operation of the Scripture Therapy websites or for the products or services provided through them, as well as for uses set out in this policy, and for other purposes approved by you. We may also process information, fulfil and deliver orders, process credit card payments and provide support services for you.

Third party service providers may process information, fulfil and deliver orders, process credit card payments, and provide support services on our behalf. Where such details are shared, agreements in place restrict the use of your information to the purpose for which it is provided and ensure it is stored securely and in accordance with applicable data protection and privacy laws. Our main providers are PayPal, Stripe, Godaddy, Google, SumUp, Amazon and our chosen shipping or distribution services who provide either email communication services, web hosting, eCommerce, credit/debit card payment facilities, product fulfilment or shipping services for Scripture Therapy Ltd. We do not sell or pass any of your personal information to outsiders without your express consent, unless to fulfil your orders or where required by law.

Financial Records and Card Details:

All financial payments and records are held in accordance with The Payment Card Industry Data Security Standard ("PCI DSS").

All credit/debit card payments made online, by phone or through card machines, are made securely through third party service providers and payment gateways, which comply with the PCI DSS. Unredacted card details are not recorded and stored on our systems.

We do not store unredacted financial details (credit or debit card numbers) obtained through online transactions nor do we pass any information to third parties, except where we are legally required to do so, to assist fraud reduction, or to provide a service requested and minimise credit risks.

HOW LONG WE RETAIN YOUR INFORMATION

We will only keep your personal information for as long as it is required and in accordance with the Law and other legal requirements. If you have indicated that you no longer wish to hear from us, we will keep the minimum information necessary to ensure that no future contact is made. However, even after you modify your communication preferences, we may retain copies of information about you for a period of time that is consistent with applicable law, applicable statute of limitations or as we believe is reasonably necessary to comply with applicable law, regulation, or legal process.

COOKIES POLICY

We use various technologies to collect information when you access or use ScriptureTherapy.com, including placing a piece of data, commonly referred to as a "cookie" on your device. Cookies are small data files that are stored on your hard drive or in your device memory when you visit a website or view a message. By using ScriptureTherapy.com, you permit us to collect and use your information from activity on devices you use in accordance with this Privacy Notice.

YOUR RIGHTS

Personal Information

Where you have provided consent for us to process your personal data, you may withdraw this consent at any time. In addition, the Law gives you the right; under certain circumstances to request in writing to securely obtain copies of the personal information we hold about you or to request us correct, update or to stop using your personal information for marketing purposes or for any other purpose where there is no legal requirement for continued processing. Please tell Scripture Therapy Ltd as soon as any of your contact details change so that records can be kept up to date. We will take reasonable steps to correct any of your information, which is inaccurate, incomplete or out of date. A request to access, amend or delete your personal information may be refused in certain circumstances. If refused, you will be provided with a reason for the decision and, in the case of amendment, will note with your personal information that its accuracy is disputed.

Marketing Communications

The Privacy and Electronic Communications Regulations (PECR) gives you the right to choose whether or not to receive marketing communication from us by email, text or telephone. You can change the way you are contacted, or the kind of material sent to you, at any time by contacting us via e-mail using the contact details below.

Modifying Your Preferences

You will have the opportunity to decline to accept communications at any time and discontinue receiving such communication by following the instructions to "unsubscribe" on any email or text communication received from Scripture Therapy Ltd by emailing info@scripturetherapy.com;

SECURITY

Reasonable steps will be taken to keep secure any personal information, which is held.

The Internet is not a secure method of transmitting information. Accordingly, no responsibility is accepted for the security of information you send to or receive from us over the Internet or for any unauthorised access or use of that information.

Security measures are taken to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage.

Where we have given you, or where you have chosen security codes (username, password, memorable word or PIN), which enable you to use any online service, you are responsible for keeping these security details confidential.

LINKS AND SOCIAL MEDIA

This website may also include links to other websites or may provide social media buttons, permitting sharing web content directly to a social media platform, such as Facebook, Twitter, Instagram, LinkedIn and YouTube.

We do not endorse social media website(s) and have no responsibility for the content unless posted by or approved by us nor are we responsible for the cookies such websites may contain. Use of such buttons or links is at your own risk and you must verify authenticity of sites before posting or providing personal information on such sites.

We do not ask for passwords or personal details on social media.

Websites such as YouTube and Vimeo and may be used to embed videos on the website and service providers such as Godaddy, Amazon, PayPal, Stripe and Google Analytics may send their own cookies via this site. Please look at the cookie and privacy policies on these third-party sites if you want more information about this.

This website may also contain sponsored links and adverts. These may typically be through related Scripture Therapy Ltd, partners or service providers, who may have their own detailed privacy policies.

REPORTING CONCERNS

Please contact Scripture Therapy Ltd if you wish to raise a concern about handling of your personal information through this website. You also have the right to lodge a complaint about how your data is managed.

CHANGES TO THIS PRIVACY NOTICE

Scripture Therapy Ltd may amend this Policy from time to time to reflect changes in best practice, security and control and to ensure compliance with any changes or amendments to the Law or other applicable legislation. Any amended version will be available on the website. We suggest you visit regularly to keep up to date with any changes.

CONTACT

Contacting Scripture Therapy Ltd: If you would like any further information, or have any queries, problems or complaints relating to the Privacy Policy or our information handling practices in general, please contact us via the details below:

Email: info@scripturetherapy.com